GY-HM750E

How to update the firmware

Preparation

1. Download the firmware update ZIP file from the JVC Support website if you have not already done so and extract the file to a suitable location on your PC.

2. A blank SD memory card is required to carry out the update to your camcorder. Source a suitable card, insert it into your PC and confirm that no files are present. If there are some files on the card, delete them or use another card. **Note**: Do not format the SD memory card in the PC. A card formatted on the PC may not work correctly. Format the SD memory card on the GY-HM750 if formatting is required. You can also use SD memory cards formatted with digital still cameras, or formatted using formatting software supplied from SD memory card manufacturers such as Panasonic.

3. Locate the previously extracted update file on your PC, navigate to the folder named 'PRIVATE' and copy it (and its contents) to the SD card.

4. Check your SD card for the presence of the 'PRIVATE' folder which should contain a sub-folder tree with folders named 'JVC', 'GY-HM750' and finally the update file itself named 'GY-HM750.UPD'. (path: \\PRIVATE\JVC\GY-HM750\GY-HM750.UPD)

5. Your card is now ready to be used for the update procedure and can be removed from your PC.

Update procedure

Important notes:

- Do not turn OFF the power during the update, otherwise the CPU may be destroyed and replacement of ICs or board assemblies may be required.
- Use both an AC adapter and a charged battery during the update to ensure that power to the camcorder is maintained during the update.
- Do not make any other cable connections to the camcorder before or during the update as this may cause problems with the unit.

1. While pressing the [MENU] and [FOCUS ASSIST (side)] buttons, turn ON the power. Release the [MENU] and [FOCUS ASSIST (side)] buttons when the display turns on. The message 'Update Ready' will be shown.

2. Insert the SD card containing the firmware update into Slot B (you cannot use Slot A for firmware updates). The update will start automatically and a progress bar is displayed on the LCD. The Audio Auto LED of CH-1 will blink slowly and the Auto LED of CH-2 is turned off.

3. The update takes around five minutes to complete. When the update is completed the Audio Auto LEDs of CH-1 & CH-2 will blink slowly and the display will show 'Complete'.

4. When the update is completed, remove the SD card from the memory card slot. The camcorder will re-boot automatically.